



Texas Department of Licensing and Regulation
920 Colorado St.
Austin, Texas 78701
Phone: (800) 803-9202

FOR IMMEDIATE RELEASE

September 20, 2018

Tela Mange

512.463.3208

Scammers targeting cosmetologists, barbers, manicurists and estheticians



STATE OF TEXAS
DEPARTMENT OF
LICENSING AND REGULATIONS
920 Colorado Rd
Austin, TX 78701
Phone# 512-463-6599 (English)
Fake → 512- (Vietnamese)
Fake → 512- (Spanish)

Owner c/o
Spa Lic
[Redacted]

FAKE

Date: December 19th, 2017

Subject: [Redacted] License# [Redacted] is temporarily suspended until further noticed !

Dear: [Redacted]

We have investigated and you have violated the Law Relating to Cosmetologist, Barbers, Manicurists, and Estheticians. You are in violation of TNC 308-20-110 Minimum safety and

sanitation standards for schools, cosmetologists, manicurists, estheticians, barbers, instructors, salons/shops, mobile units and personal services. After carefully reviewing the information obtained, we decided we should take the following disciplinary action:

- Your salon shop license # [Redacted] is temporarily suspend until further noticed.
- Your salon shop will be subject to more frequent inspections.

What are the reasons for this disciplinary action?

- [Redacted] failed to meet the minimum safety and sanitation standards and is not following safety and sanitation regulations.
- [Redacted] failed to participate in the 10 hour classes about the safety and sanitation that was required by the State Board of Cosmetology, The OSHA Department, and the State of Texas.

How can I dispute this decision so my license and my business can continue to be open and operate?

You must placed a Business Surety Bond and sign the Bonding Agreement with the State Board of Cosmetology so your business license can be reinstate for the extension period of 30 days so you can sign up and finish your class.

If you have questions about this letter or about the Business Surety Bonding process , please call [Redacted] at (512)463-6599(English), [Redacted] at (512) [Redacted] (Vietnamese), [Redacted] (512) [Redacted] (Spanish)

Sincerely,

[Redacted]
Bureau of Occupational Licenses

FAKE

AUSTIN – The Texas Department of Licensing and Regulation has received reports of a scammer mailing fake TDLR letters to license holders. The scammer is targeting people with previous TDLR violations and will likely mention those violations. He may also say he is from the “sheriff’s office” or “OSHA” and may indicate he is trying to help the business owner.

This sophisticated scam includes falsely telling business owners their license is suspended and instructing them to get a “Business Surety Bond.” The scammer also demands money or payment with Green Dot MoneyPak cards.

Contact: Tela Mange | Public Information Officer | Texas Department of Licensing & Regulation

512-463-3208 | tela.mange@tdlr.texas.gov | media.inquiries@tdlr.texas.gov | www.tdlr.texas.gov

TDLR Customer Service | (512) 463-6599 | Toll-Free (in Texas) | (800) 803-9202 | Relay Texas-TDD: (800) 735-2989

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It appears the scam targets Vietnamese and Spanish speakers by providing false TDLR phone numbers for these languages.

Remember:

- TDLR will never ask you to pay a penalty or fine without first sending a Notice of Alleged Violation to you by certified mail.
- TDLR will never request or accept money or gift cards under any circumstances while visiting your business.
- TDLR does not request or accept payments via GreenDot MoneyPak cards.

If you receive a suspicious call or email like this, please contact your local law enforcement agency immediately. Please also call TDLR at 800-803-9202 to verify that we did not contact you.

Scams like this can happen anywhere. Please use the information above to identify any suspicious or potentially illegal activity. Impersonating a public servant is a third-degree felony under the Texas Penal Code.

About TDLR

TDLR provides oversight for a broad range of occupations, businesses, facilities, and equipment in Texas. The agency protects the health and safety of Texans by ensuring they are served by qualified, licensed professionals. Inspections of individuals, businesses, and equipment are done on a regular basis to safeguard the public. Currently, the agency manages 39 business and occupational licensing programs with more than 800,000 licenses across the state.

Visit TDLR's [website](#) for more information and resources. You can search the [TDLR licensee database](#), and also find [past violations](#) in which a final order was issued against companies or individuals. TDLR's Customer Service line is available anytime between 7 a.m. until 6 p.m., Monday through Friday, at 1-800-803-9202. TDLR representatives are fluent in English, Spanish, Vietnamese, Korean and Chinese.

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